

Dental Emergency Management

Regardless of whether your doors are open for seeing patients or not, there is every chance a selection of your patients will experience some kind of dental emergency and need your help.

Guide your patients by adding content to your website and possibly your Facebook page what they should do if unplanned conditions arise.

For example, 'if you have a throbbing ache that keeps you awake at night, you may require antibiotics.'

And, 'If you have chipped your tooth but there is not tenderness and it is a small chip, this should be okay for a couple of weeks until we are open again.'

If you are not open, consider allowing them to call you for direct advice. In some instances, it may be useful for them to SMS you an image of their broken tooth etc.

List places they can call for immediate consultation, such as another practice who is open for emergencies, a local GP for script or the Dental Hospital.